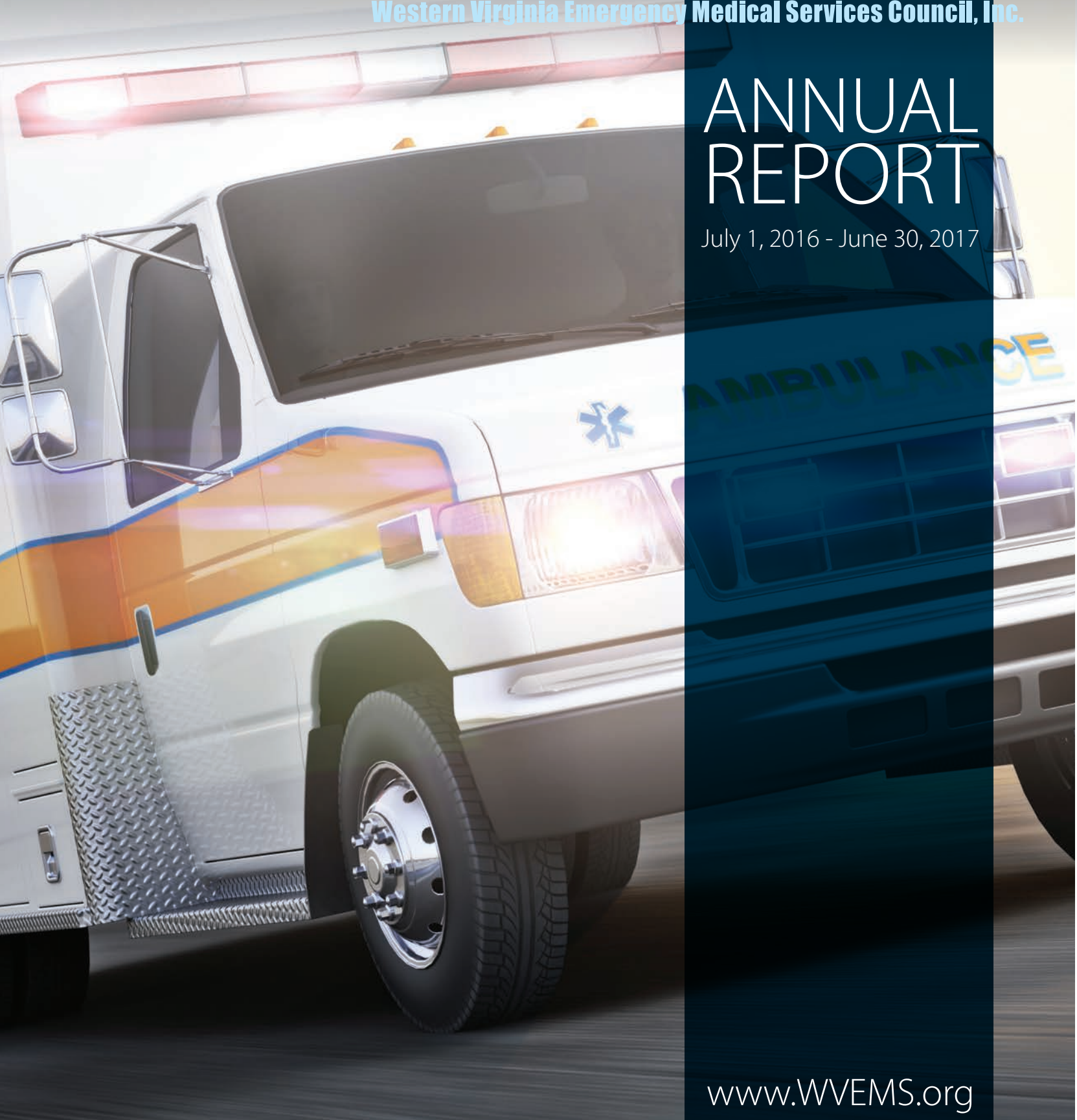


Western Virginia Emergency Medical Services Council, Inc.

ANNUAL REPORT

July 1, 2016 - June 30, 2017



www.WVEMS.org



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STAFF DIRECTORY

(as of 10-01-2016)

Executive Director

Robert H. Logan, Ph.D.
(logan@vaems.org)

Education Program Director

Cathy Cockrell, CICP, CCEMT-P, NRP
(ccockrell@vaems.org)

Business Manager

Sandra McGrath
(smcgrath@vaems.org)

Compliance Officer

Mary H. Christian
(mchristian@vaems.org)

Administrative Assistant

George Merix
(gmerix@vaems.org)

Field Coordinator

Chris Christensen, NRP
(christensen@vaems.org)

Field Coordinator

Michael L. Garnett, NRP
(mgarnett@vaems.org)

Field Coordinator

William E. (Gene) Dalton, NRP
(gdalton@vaems.org)

Statewide Information Technology Support Specialist

Jim Huffman
(jhuffman@vaems.org)

VHHA Unique Pathogens Grant Manager

Morris D. Reece
(mreece@vaems.org)

NSPA Executive Director

Craig Camidge
(ccamidge@vaems.org)

NSPA RHCC On-call Staff

Jeff Echternach and
Michael Nallen

NSPA Medically Vulnerable Populations Coordinator

Matthew Marry
(mmarry@vaems.org)

NSPA Continuity Specialist

Monica McCullough
(mmcullough@vaems.org)

NSPA Materials Managers

Tom Firebaugh
(tfirebaugh@vaems.org)
Bryan Keith
(bkeith@vaems.org)

NSW Medical Reserve Corps Coordinator

Adam LaChappelle, NRP
(alachappelle@vaems.org)

Regional Medical Director

Charles J. Lane, MD, FACEP
(clane@vaems.org)



Office Information

Main Office

1944 Peters Creek Road, Roanoke VA 24017

New River Valley Office:

6580 Valley Center Drive, Radford VA 24141
(located in the New River Valley Business Center)

Piedmont Office

1024 DuPont Road, Martinsville VA 24112
(located in the Henry County Public Safety Training Center)

MISSION

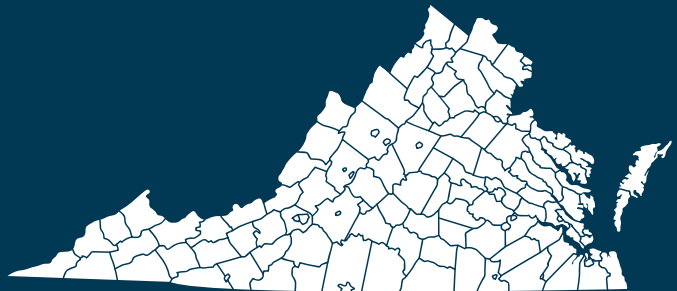
The mission of the Western Virginia EMS Council is to facilitate regional cooperation, planning and implementation of an integrated emergency medical services delivery system.

Regional EMS Councils in the Code of Virginia
§ 32.1-111.11

Regional emergency medical services councils

The Board [of Health] shall designate regional emergency medical services councils which shall be authorized to receive and disburse public funds. Each council shall be charged with the development and implementation of an efficient and effective regional emergency medical services delivery system...

Virginia's EMS Councils



WVEMS is one of 11 regional EMS councils in Virginia. It serves the fourth, fifth and twelfth planning districts of Virginia, encompassing the following localities:

- Alleghany County
- Botetourt County
- Craig County
- Floyd County
- Giles County
- Franklin County
- Henry County
- Montgomery County
- Patrick County
- Pittsylvania County
- Pulaski County
- Roanoke County
- City of Covington
- City of Danville
- City of Martinsville
- City of Radford
- City of Roanoke
- City of Salem

LEADERSHIP AND OVERSIGHT

BOARD OF DIRECTORS

(As of 11-1-2017)

	<u>Representing</u>
Stephen G. Simon, President*	Roanoke County
J. Dale Wagoner, Vice President*	12th Planning District At-large
L. Joseph Trigg., Secretary*	Pulaski County
Joseph Coyle, Treasurer*	Montgomery County
Steve Allen	Patrick County
William O. Altman	City of Roanoke
Steven Eanes	Henry County
Eric K. Stanley, D.O.	Emergency Physician At-large
Marlon (Matt) Rickman	City of Salem
James L. Cady, Sr.	Craig County
Tim Duffer	Pittsylvania County
Dallas Taylor, MSN, RN	Emergency Nurses Association
W. Steven Davis*	Giles County
Greg Horton	City of Covington
Jason Ferguson*	Botetourt County
William Ferguson	Franklin County
Scotty Adams	Va. Assoc. of Vol. Rescue Squads
Michael Jefferson*	City of Danville
Charles J. Lane, MD, FACEP	Regional Medical Director
Robert H. Logan, Ph.D.* (non-voting)	Executive Director
Ryan Muterspaugh	Alleghany County
David Linkous	NSPA/Hospital System Rep.
Kristopher Shrader	City of Martinsville
Rodney Haywood	City of Radford
Valerie Tweedie	4th Planning District At-Large
Ford S. Wirt	Floyd County
R. Carey Harveycutter	5th Planning District At-Large

*Executive committee

COMMITTEE, SUBCOMMITTEE AND PROGRAM LEADERS

Executive Committee - Stephen Simon, Chair

Medical Direction - Charles J. Lane, MD, Regional Medical Director/Chair

Pharmacy Subcommittee - Nadine Gilmore, R.Ph., Co-Chair, Larry Mullins, R.Ph., MBA, Co-Chair

Allied Resources Subcommittee - Darrell VanNess, MSN, Chair

Education Subcommittee – Marlon (Matt) Rickman, Chair

Performance Improvement/Trauma Triage Committee — Charles J. Lane, MD, Chair

Stroke Triage Committee - Charles J. Lane, MD, Chair

Near Southwest Preparedness Alliance Board of Directors: Tammy Turpin, Chair

Near Southwest Preparedness Alliance Healthcare Coalition: Robert Hawkins, Chair

Regional Critical Incident Stress Management Team (CISM) – Stacy Harris, Team Administrator

Communications Committee - Jim Cady, Sr., Chair

SIGNIFICANT ACCOMPLISHMENTS

PROVIDER SERVICES AND RECOGNITION

Provided volunteer and career referrals and training course information in response to daily telephone and electronic inquiries.

Conducted an annual EMS awards program at the Salem American Legion Post. Recognized providers and agencies in ten categories of regional EMS awards. Submitted regional award recipients as statewide Governor's EMS award nominees. Also presented NSPA Healthcare Preparedness awards in four categories.

Coordinated and provided a point of contact for an accredited (VOEMS) regional critical incident stress management (CISM) Team consisting of 38 volunteer mental health and peer public safety debriefers. Quarterly team meetings were conducted, along with several special training events.

Responded to 17 requests for CISM team interventions, and provided various educational sessions for CISM team members.

Maintained statewide "Virginia EMS Jobs" (www.vaemsjobs.com) on-line database for the Virginia Office of EMS.

Managed multi-regional Consolidated Test Site (CTS) registration system. (WVEMS staff coordinated development of this system.)

Served as EMS infrastructure point of contact for all EMS agencies, providers, hospitals, and local governments in the region and beyond.

2017 REGIONAL EMS AWARDS

Excellence in EMS – Daryl L. Hatcher, Franklin County Department of Public Safety (ret.)

Outstanding Administrator – Christopher D. Eystone, Virginia Tech Rescue Squad

Outstanding EMS Agency — Blacksburg Volunteer Rescue Squad

Outstanding EMS Physician – Michael Saccocci, DO –OMD, Roanoke County Fire & Rescue

Outstanding Contribution to Emergency Preparedness – Marci Stone, Roanoke City Fire - EMS

Outstanding EMS Educator – Michael Garnett, Western Virginia EMS Council

Outstanding Contribution to EMS by a Nurse— Andrea (Andi) Wright, MN, RN, CSN, Carilion Clinic

Outstanding EMS Provider – Lois Whitlow, Basset Rescue Squad

Outstanding Contribution to EMS by a Telecommunication Officer

– Donna Brown, New River Valley E-911

Summerlin Award for Public Service – K. Neal Turner,
Montgomery County Emergency Services

EMS EDUCATION AND ADVOCACY

Provided standardized testing of students exiting from various initial certification EMS courses.

Coordinated 18 OEMS consolidated test sites throughout the region, testing 509 candidate for certification.

Conducted three Regional EMS Instructor Network meetings, including ALS coordinators, emergency operations instructors and EMT instructors.

Provided a loaner library of EMS educational videos and training equipment.

Participated in program planning for the annual statewide EMS symposium (November 2017) in Norfolk attended by some 1500 EMS providers, nurses and physicians.

Started one Advanced EMT course in Roanoke enrolling 18 students, specifically designed for fire/EMS agencies in the Roanoke Valley. (Scheduled to complete in February, 2018)

Started one Advanced EMT course in the New River Valley enrolling 17 students. (Scheduled to complete in February, 2018)

Completed one EMT-Intermediate program in the New River Valley – 22 students.

Continued a cooperative EMS education program with Jefferson College of Health Sciences.

Completed one EMT-Intermediate program in Roanoke – 24 students.

Offered numerous ALS and BLS continuing education programs across the region.

Provided support to Roanoke Valley Regional Fire-EMS Training Center, New River Valley Training Center, and Carilion Clinic to offer and facilitate AMLS, PHTLS, TECC and GEMS classes throughout the region.

Actively participated in numerous State-level committees and work groups.

Served on advisory boards for local college and university programs.

Participated in pre-hospital care committees for hospitals in the region.

Staff member served on Patient Safety Committee at one major regional hospital.

Conducted and participated in numerous meetings related to training programs throughout the region.

Promoted and co-sponsored numerous educational events across the region.

Participated in disaster exercises in several localities, including multi-jurisdictional drills.

Participated in statewide committee charged with reviewing and updating guidelines for VA EMS providers.

Maintained professional liability insurance on all students enrolled in council-sponsored ALS training programs, saving students some \$15,000.

Field training staff maintained certification as instructors in ACLS, AMLS, BLS, PALS, TECC, PHTLS, ADLS, BDLS, TCCC, GEMS,

Maintained regional web-based training calendar

Staff served as regional faculty for The American Heart Association in BLS, ACLS and PALS.

Staff serves as state coordinator for NAMET and all NAEMT programs in the Commonwealth

Staff appointed to Affiliate Faculty for the launch of GEMS (Geriatric Emergencies, NAEMT).

Staff appointed to Affiliate Faculty for TECC (NAEMT).

Coordinated efforts with LewisGale Montgomery to plan and facilitate annual Trauma Conference.

Co-sponsored "EMS CE Nights" in the New River Valley

Entered into a Memorandum of Understanding with the Virginia Department of Health/Office of EMS to provide funding for various educational offerings beginning in FY'18

Served as active participant in regional Heart Alert committees.

Maintained staff responsibility for BLS test site coordination to ensure uniformity and provide better customer service at BLS test sites.

Offered annual Operational Medical Director "Currents" educational workshop at the Greenfield Center in Botetourt County.

Conducted AMLS, BLS, ACLS, PALS, PHTLS, GEMS and TECC courses throughout the region.

In conjunction with NSPA, offered ADLS and BDLS courses



NSPA Tabletop Exercise

MEDICAL DIRECTION AND PERFORMANCE IMPROVEMENT

Maintained a regional ambulance diversion policy in conjunction with the Near Southwest Preparedness Alliance.

Maintained a regional ambulance supply exchange and drug restocking policy.

Continued projects for regional EMS performance improvement.

Updated and preparing a roll-out for revised Regional Operational Guidelines (Protocols).

Provided suggested guidelines for quality improvement programs in agencies.

Reestablished and established new clinical education agreements at nine hospitals and other medical entities across the region.

Continued and expanded the role of regional Performance Improvement Committees.

Revised and maintained a Regional Stroke Triage Plan.

Revised and maintained a Regional Trauma Triage Plan.

Maintained Regional General and Trauma Performance Improvement Plans.

Maintained and published regional General and Trauma Performance Improvement Plans

Offered one continuing education workshop for Operational Medical Directors in conjunction with VDH/OEMS.



COMMUNICATIONS, FACILITIES

Coordinated a region-wide system of drug and IV box exchange, incident reporting and follow-up, and provision of inventory control.

Maintained a regional waiver exempting EMS agencies from registration for testing of blood with portable glucometry equipment, saving EMS agencies some \$17,500 every two years.

Maintained a regional Controlled Substances Registration Permit to allow EMS agencies to carry IV fluids and other controlled substances as “restock items” saving individual agencies some \$11,500 every year.

Provided continuing liaison between EMS agencies, operational medical directors and emergency department nurse managers related to the exchange of supplies and equipment.

Provided technical assistance and regional administration for VHASS and Web-EOC, web-based ambulance diversion and mass casualty incident management software.

Supported statewide “WeatherSafe” program for sharing air medical turn-down information.

Continued ownership and operation of various regional EMS communication systems.

Obtained funding for, and installed new UHF medical radio repeaters in the Christiansburg area.

PUBLIC INFORMATION AND REFERRAL

Maintained an electronic newsletter with some 2,000 subscribers to provide frequent notices of training events and other timely EMS news.

Served as a clearinghouse for regional and state EMS pamphlets, posters, displays and other public relations and recruitment materials.

Regularly updated the council’s Internet web site www.wvems.org with current EMS news and events, education, recruitment, CISM information, committee minutes and council reports, trauma triage information, mass casualty information, General Assembly information and relevant EMS links.

Published various flyers for courses, service offerings, etc. throughout the year.

Participated in various workshops and public events throughout the year.

OTHER PLANNING AND COORDINATING ACTIVITIES

Published periodic financial reports, quarterly program reports, an annual report, frequent committee minutes and other training and event announcements.

Provided a consistent point of contact for EMS providers, agencies and local governments.

Provided representation on a number of local, regional and statewide committees and boards.

Provided technical assistance to applicants for Virginia EMS Financial Assistance (RSAF) grants and provided standardized grading for all EMS grants submitted to OEMS from agencies within the WVEMS region.

Gained approval for \$1,203,304 in RSAF grant awards to agencies within the region.

Revised regional EMS strategic plan and other regional planning documents.

Provided fiscal and administrative support for the Alliance for Emergency Medical Education and Research, co-sponsor of the Virginia EMS Symposium and other events.

Facilitated the dissolution of AEMER and contracted directly with VOEMS to provide fiscal management for the Virginia EMS Symposium beginning in 2015.

Provided fiscal and administrative support to the Near Southwest Preparedness Alliance (NSPA) to manage some \$1 million in federal hospital preparedness program (HPP) funds.

Continued employment of the Regional NSW Medical Reserve Corps Coordinator (NSWMRC) for five health districts for the Virginia Department of Health (VDH).

Employed a Unique Pathogens Grant Manager through contract with the Virginia Hospital and Healthcare Association.

Provided Information Technology Support for all 11 regional EMS councils by employing an IT support specialist and contracting various other services.



STATE FUNDING TO LOCALITIES AND TRAUMA CENTERS

\$4.25 for Life —In 2006, the full funding generated by the “\$4-for-Life” vehicle registration add-on was allocated in its entirety to EMS. For several years, a portion of this fund has been diverted to other areas, but beginning July 1, 2006, the full amount came back to EMS. Of this amount, 26% is returned directly to the localities. The allocation is based on DMV collections, determined by the number of eligible vehicles registered in each jurisdiction. In the 2009-2010 session, this funding stream was increased to \$6.25 per eligible vehicle registration, but the additional revenue does not go to benefit EMS at this time.

In the past 12 years, the annual amount returned to localities in the WVEMS region has grown from \$303,364 in FY 2004 to \$659,517 in 2016. (2017 amounts were not available at press time.)

State Trauma Center Fund—This funding comes from the reinstatement of driver’s

licenses in Virginia. If a Virginia resident loses his or her driver’s license for any reason, he or she must pay a fee to reinstate it. Part of the money from this fee goes to support Virginia’s Trauma Centers and defray the cost of providing trauma care. These Trauma Centers must meet strict criteria for designation which includes facilities, on-site physicians and other medical specialists.

There are three designated trauma centers in the WVEMS region. Carilion Clinic’s Roanoke Memorial Hospital, a Level I trauma center, along with the two Level III trauma centers in the region (Carilion New River Valley Medical Center and LewisGale Hospital Montgomery) have collectively received some \$13 million since the program began in 2006.



FINANCIAL POSITION

STATEMENTS OF FINANCIAL POSITION - June 30, 2017

ASSETS	2017	2016
Cash and cash equivalents	\$178,110	\$276,898
Restricted cash	\$8,812	\$40,140
Accounts receivable	\$257,959	\$261,779
Prepaid expenses	\$24,174	\$9,923
Investments (Note 2)	\$426,428	\$475,951
Custodial funds	-	\$21,234
Total current assets	\$895,483	\$1,085,925
Land, buildings, and equipment, net (Note 3)	\$575,762	\$582,094
Total assets	\$1,471,245	\$1,668,019

LIABILITIES AND NET ASSETS

Accounts payable	\$30,496	\$30,737
Accrued expenses (Note 8)	\$43,693	\$36,702
Deferred revenue	\$64,490	\$104,431
Custodial funds liability	-	\$21,234
Total liabilities	\$138,679	\$193,104

NET ASSETS

Unrestricted	\$1,164,794	\$1,336,888
Temporarily restricted (Note 4)	\$167,772	\$138,027
Total net assets	\$1,332,566	\$1,474,915
Total liabilities and net assets	\$1,471,245	\$1,668,019

The Notes to Financial Statements are an integral part of these statements.
Complete financial report available online at www.wvems.org



REVENUES, GAINS, AND OTHER SUPPORT:

	<u>2017</u>		
	<u>UNRESTRICTED</u>	<u>TEMPORARILY RESTRICTED</u>	<u>TOTAL</u>
State government	\$507,150	-	\$507,150
Federal grant revenue	-	\$770,300	\$770,300
Local government (Note 5)	\$137,033	-	\$137,033
Symposium revenue (Note 9)	\$349,015	-	\$349,015
Other support and income	\$238,672	-	\$238,672
United Way organizations	\$900	-	\$900
Unrealized and realized gains	\$11,131	-	\$11,131
Investment income	\$11,573	-	\$11,573
Contributions	\$20,523	-	\$20,523
Net assets released from restrictions and reclassifications	\$740,555	(\$740,555)	-
Total revenues	\$2,016,552	\$29,745	\$2,046,297

EXPENSES (NOTE 6)

Program services	\$1,883,438	-	\$1,883,438
Management and general	\$305,208	-	\$305,208
Total expenses	\$2,188,646	-	\$2,188,646

Change in net assets	\$ (172,094)	\$29,745	\$(142,349)
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NET ASSETS

Beginning	\$1,336,888	\$138,027	\$1,474,915
Ending	\$1,164,794	\$167,772	\$1,332,566

The Notes to Financial Statements are an integral part of these statements.
Complete financial report available online at www.wvems.org

OUR SUPPORTERS

These generous supporters and partners have contributed funds or in-kind services, or have allowed us to contract to provide services throughout the year.

Commonwealth of Virginia
Virginia Hospital and Healthcare Association
Virginia EMS Symposium
Virginia Medical Reserve Corps
Near Southwest Preparedness Alliance
United Way Roanoke Valley
Greater Alleghany United Fund
Carilion Clinic
LewisGale Medical Center
LewisGale Hospital Alleghany
LewisGale Hospital Montgomery
LewisGale Hospital Pulaski
Sovah Health - Martinsville
Sovah Health - Danville
Veterans Affairs Medical Center – Salem
Centra Health
Alleghany County
Botetourt County
Craig County
Floyd County
Giles County
Franklin County
Henry County
Montgomery County
Patrick County
Pittsylvania County
Pulaski County
Roanoke County
City of Covington
City of Danville
City of Martinsville
City of Radford
City of Roanoke
City of Salem

OUR VISION

The EMS system in the Western Virginia region will . . .

Provide access for victims for injury and sudden illness via a universally available enhanced 9-1-1 emergency telephone system.

Provide for dispatcher-provided telephone assistance (pre-arrival instructions) to callers with life-threatening emergencies.

Provide for timely response of first responder and transportation, personnel and vehicles through a system of predetermined minimum response intervals, monitoring and quality assurance-performance improvement.

Provide for high-quality, prehospital treatment of patients as a result of standardized basic life support training programs, accredited advanced life support educational and mentoring programs, standardized testing programs, frequent and timely continuing education programs, and quality assurance-performance improvement programs.

Provide triage and transport, and transfer if necessary, of patients to the most appropriate facility based on predetermined universally accepted transport guidelines and protocols.

Provide timely emergency department care with emergency physicians, emergency nurses and other support personnel and trauma care, when necessary, with personnel and resources associated with a designated trauma center.

Provide communications system capabilities that enable EMS personnel to communicate with all other EMS personnel throughout the region, their dispatchers, all hospital emergency departments and other public safety personnel.

Provide resources and capabilities in order to appropriately respond to and manage large disasters and mass casualty situations.

Ensure EMS system viability and excellence through the effective use of state, local and private funding





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6580 Valley Center Drive, Radford VA 24141

WVEMS Piedmont Field Office
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